



**CERTIFICATION BY THIRD PARTY SERVICE PROVIDERS  
OF CUSTOMER SERVICE TRAINING UNDER AODA**

Science North is committed to the principles of the Accessibility for Ontarians with Disabilities Act (AODA) and strives to ensure people of all abilities have the opportunity to participate fully in everyday life.

In accordance with section 6.0 of the ACCESSIBILITY STANDARDS FOR CUSTOMER SERVICE (429/07) made under the AODA, any third party service provider providing services on behalf of Science North will ensure its staff working for Science North receive training on the provision of its goods or services to persons with disabilities. Prior to commencement of services or delivery of goods to Science North, the service provider will provide evidence that its staff have been duly trained in accordance with all AODA requirements by submitting certification document entitled "CERTIFICATION OF AODA REQUIRED CUSTOMER SERVICE TRAINING".



**Third Party Service Providers Providing Services on Behalf of Science North**  
**CERTIFICATION OF AODA REQUIRED CUSTOMER SERVICE TRAINING**

Name of Service Provider: \_\_\_\_\_

Type of Good or Service Provided: \_\_\_\_\_

Under Purchase Order or Contract #/Date: \_\_\_\_\_

I, the undersigned, duly representing the Service Provider providing goods or services on behalf of Science North, hereby certify that I/we (the person(s) providing the goods or services) have receive training about the provision of our goods or services to persons with disabilities, in accordance with section 6 of the Accessibility Standards for Customer Service regulation (429/07) made under the Accessibility for Ontarians with Disabilities Act.

Signature of authorized representative: \_\_\_\_\_

Title of authorized representative: \_\_\_\_\_

Date: \_\_\_\_\_